

## COMPLAINT/RETURN FORM\*

Date: .....

MINOU Cashmere Natalia Rochacka

Poznańska Street 3/13, 00-680 Warszawa

Email: sklep@minou.pl

Phone: +48 690 120 096

I hereby inform you about the COMPLAINTS/WITHDRAWAL OF THE SALES AGREEMENT\* for the following items (name and price of the goods):

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Order number: .....

Date of receipt of the goods: .....

Name of the Consumer: .....

Consumer's phone number/e-mail address: .....

Consumer's address: .....

.....

Bank account number (please enter your account number if your order was paid by COD):

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For COMPLAINTS, please describe the product defect and whether the product is to be replaced or refunded to your account:

1. Description of product defects .....

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2. Product replacement YES/NO .....

3. Refund to your account YES/NO .....

In case of **SALE AGREEMENT WITHDRAWAL**, we will be very pleased if you would like to share your opinion with us as to what is the reason for returning the product. Your feedback is voluntary, but it will enable us to better meet your expectations.

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Consumer's signature (only if the form is sent on paper)

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\*strike out the unnecessary